BGLIG

Bronx Global Learning Institute for Girls Charter School
The Shirley Rodriguez-Remeneski School
"Where Every Girl is a Leader!"

BGLIG'S Complaint Procedure

The following highlights our Complaint Procedure for BGLIG:

If you have a complaint regarding BGLIG, we encourage you to first speak with your child's teacher. He/She may be able to resolve the issue or direct you to the appropriate school staff member for further assistance. It's best to inform the school and allows us to resolve the problem in a timely manner.

If the personal outreach does not resolve the issue please follow this protocol:

1. If the issue is not resolved:
    a. Please contact your grade level's AP or call 718-993-1740
        i. K-2 Ms. Suazo jparedessuazo@bgligschool.org
        ii. 3-5 Ms. Coleman acoleman@bgligschool.org
        iii. 6-8 Ms. Watler cwatler@bgligschool.org

    b. If the issue is still not resolved, please contact Kevin Morris Jr., BGLIG Executive Director kmorris@bgligschool.org or call 718-993-1740,

    c. If the issue is still not resolved, or if the complaint relates to the Executive Director, please fill out a complaint form in the main office or write a letter to Victoria Jenn Rodriguez schoolboard@bgligschool.org or send a letter to 750 Concourse Village West Bronx, NY 10451)

    d. If the issue is still not resolved, please contact BGLIG's Authorizer:
        New York City Department of Education, Office of Charter School Partnership and Authorization
        (100 Gold Street, New York NY 10038) charteroversight@schools.nyc.gov.

    e. If the issue is still not resolved, please contact NYSED:
        The New York State Board of Regents
        New York State Education Department, Charter School Office, Room 465 EBA, 89 Washington Avenue, Albany, NY 12234 charterschools@mail.nysed.gov